

SERAC ASSOCIATION DE TOURISME DES PROFESSIONNELS DE LA MONTAGNE

REGISTRATION FORM/DEPOSIT RECEIPT

1 FORM PER PERSON, GIVING THE NAME OF THE PERSON ACCOMPANYING YOU)

SALES CONTRACT for a TOURIST PACKAGE : If some of the sections below relating to the characteristics of the trip are not filled in, the parties intend to refer to the preliminary trip offer issued by the organiser mentioned below, in accordance with the sales conditions shown on the back of this document.

TRAVEL			
TITLE OF TRIP :		ACCORDING TO THE ORGANISER'S PROGRAMME REF. :	
FROM :	TO :	CITY OF DEPARTURE :	
YOU			
FAMILY NAME :		FIRST NAME :	
ADDRESS :			
POSTCODE :		TOWN :	
DATE AND PLACE OF BIRTH :		OCCUPATION :	
PASSPORT <input type="checkbox"/>		NATIONAL IDENTITY CARD <input type="checkbox"/>	
No.	Issue date	Issued by	Expiry date
NAMES of the other people registered on this form			
NAME 1 :		NAME 3 :	
NAME 2 :		NAME 4 :	
CONTACTS			
HOME TEL :	DURING YOUR TRIP		1 WEEK BEFORE DEPARTURE
WORK TEL :	Friends or family to contact in an emergency		If different from home
FAX :	Name :	ADDRESS :	
MOBILE TEL :	RELATIONSHIP :	TEL :	
EMAIL :	TEL :	TEL :	
PRICE Estimated on the date of registration			
UNIT PRICE	€	x number	= €
INSURANCES accepted or refused by passenger		PAYMENT : 30% on registration, balance 30 days before departure or total amount if less than 30 days, payable to SERAC	
YES	NO	Signature for compulsory insurance	CREDIT CARD <input type="checkbox"/> BANK TRANSFER <input type="checkbox"/>
YES	NO		CREDIT CARD : please give your credit card number and type (Visa or Mastercard...) and the last three figures shown on the back of the credit card. You authorise us to debit the balance of the trip automatically, including any additional services requested and any supplements within 30 days of departure
YES	NO		Card no. / / / expiry date / /
Other services		€	Type of card : cryptogram :
Financial charges for payment by bank card		€	30% deposit € paid today
(French bank card 0.60% / Foreign bank card 0.90%)			balance € to be paid before
TOTAL		€	
IF YOU REFUSE OUR INSURANCE, PLEASE GIVE US DETAILS OF YOUR INSURANCE			
Name	Contract number	(copy attached)	24 HOUR ASSISTANCE TEL NO
SPECIAL CONDITIONS			
TRANSPORT / VISIT / EXCURSION / ACCOMMODATION / FOOD : included / not included according to the programme provided by the organiser.			
POLICE AND HEALTH FORMALITIES: Characteristics, means, categories as shown in the programme supplied by the organiser. It is the participant's responsibility to check the validity of all the necessary documents and vaccinations with the competent authorities (Consulate, Embassy,...)			
LOCAL REPRESENTATIVE: The representative's name will be included in the travel documents that you will receive once you have registered.			
NUMBER OF PASSENGERS : This trip requires a minimum of people. You will be informed 21 days at the latest before departure if the trip has to be cancelled. You will be offered an alternative trip wherever possible.			
PRICE REVISION 30 days at the latest before departure Currency : Reference rate :			
Re-assessable portion : % Land and Air services, depending on the number of participants, as set out in the organiser's programme.			
ADDITIONAL SERVICES REQUESTED			
On your part - reservation requests :			
On the organiser's part - Reservations accepted and ordered			

I, the undersigned (Name and First name)..... certify that I have read the special travel sales conditions overleaf, have received the trip description and accept them both. I am also aware that, during the trip, I may run certain risks due in particular to the isolation and distance from any medical centre, and I certify that I am up to the required level, I am in good health and I have handed over the requested medical certificates.

"Read and Approved" written by hand - date and signature :
(For minors, legal representative's signature)

This booking request has been presented to the supplier but has not yet been confirmed by him. This form will become null and void if the supplier does not confirm the booking within 2 weeks of receiving it. In that case the deposit will be returned immediately.

BANK DETAILS			
National bank account identification – RIB			
Bank Branch	Account no.	Key	IBAN (International Bank Account Number)
10096	18023	00027112301	FR76 1009 6180 2300 0271 1230 180
			BIC (Bank Identifier Code) CMCIFRPP

SPECIAL CONDITIONS OF SALE

with reference to the Act of 13 July 1992 (decrees published in the J. O. of 17 June 1994) governing relations between travel agencies and their clients.

REGISTRATION: Registration for one of our trips implies acceptance of our sales conditions. All registrations must be filled in and signed by the participant in duplicate and accompanied by a deposit of 30 %. Receipt of this deposit does not imply reservation, as this is dependent on the number of places available. If your registration is accepted, we will send you an invoice as confirmation. The balance must be paid 30 days before the departure date. If you register less than 30 days before the departure date, you must pay the total cost of the trip with your booking request. We do not acknowledge receipt of final payments. Registrations made less than 2 weeks before departure must be paid for by bank card only. Insurance must be taken out on signature of the contract and paid for at the time.

PRICE: The Participant acknowledges that he has read the information relating to the trips that he has chosen in our brochure and trip descriptions, which were sent to him prior to the sending of the invoice. In our trip descriptions we mention what is included in the price and what is not. In general, airport taxes, vaccination and visa costs, drinks, visits to places of interest and personal equipment are never included in the price unless stated otherwise in writing. Any changes to exchange rates, carriers or other service providers may lead to an alteration to published prices. Prices are established at 1/10/08 based on exchange rates, prices of flights and on-land services known at the time and are subject to alteration up to 30 days before departure. Any delay in the payment of the balance may be considered to be a cancellation, for which the current cancellation fee will be applied.

INFORMATION AFTER REGISTRATION

10 days before departure at the latest, we will send you your travel documents, which contain all the information you need for your trip (exact meeting times and locations, how to reach the meeting-point, contact details of the local representative, car-sharing options, etc.).

LIABILITY:

Administrative and health formalities: SERAC will issue this information for French citizens. Foreign nationals should contact the competent embassies or consulates for information. Each participant is responsible for checking that his documents comply with the information provided by SERAC. In accordance with article 23 of Act no. 92.645 of 13 July 1992, SERAC may not be held liable for the consequences of the following events:

. Loss or theft of air tickets (airlines do not issue a duplicate)

. Failure to present identity or health documents or presentation of documents that have expired or do not have a sufficiently long validity period (identity card, passport, visas, vaccination certificate ...) or that do not comply with the instructions shown on the registration form or trip description, at the the police, customs or check-in desk. In the event of a failure to check in, 100% of the cost of the trip will be retained.

. Unforeseeable and insurmountable incidents or events caused by a foreign third party during the trip, such as: war, political disorder, strikes and technical incidents beyond SERAC's control,

. Overcrowded air space, bad weather, delays, breakdowns, loss or theft of luggage and other effects. By virtue of the transport contract conditions of airlines governed by the Warsaw convention, we strongly recommend that you build in a sufficient amount for any connecting flight to the departure airport. The special prices that we have negotiated mean that we cannot change the tickets, and these will in no circumstances be reimbursed in the event of a delay by the airline or a change to the take-off time or a postponement that cancels your trip. The carrier undertakes to do his best to transport passengers and luggage with reasonable care. The times indicated are not guaranteed on the contract. The carrier may, without notice, replace other carriers, user other aircraft, or change or cancel any planned stopovers wherever necessary.

The only services considered to be contractual are those mentioned in the trip descriptions sent out at the time of registration. If we find it impossible to provide part of the services promised, we will do our utmost to replace them with equivalent services.

DISTINCTIVE FEATURES OF OUR HOLIDAYS AND TRIPS.

All participants must follow the advice and instructions given by their group leader; we may not be held liable for any incidents, accidents or physical injury that may be the outcome of an imprudent personal initiative. During the trip, the group leader will be the only person to decide whether to change the programme. Considering the sporting nature of our holidays and trips, we may be forced by unforeseen events or compelling circumstances affecting the safety of travellers to replace one means of transport with another, one hotel with another, take a different route or cancel certain excursions. The participant may not refuse without valid reasons. However, if the services accepted are of lower quality, SERAC will reimburse the difference in price on return. If we are unable to provide a replacement service or if the service is refused for valid reasons, we will organise the participant's return at no extra cost.

CANCELLATION - MODIFICATIONS

On your part :

If you have to cancel before departure, you must inform us by registered letter with proof of receipt. The date on the proof of receipt will act as the cancellation date for the invoicing of cancellation fees. If you drop out more than 45 days before your departure, you will be reimbursed the amount that you have paid, less a deduction of fifty euros (50 €) per person, plus the actual expenses incurred for air or sea transport and land-based services. If you have to cancel less than 45 days from departure, the following deductions will be made:

45 to 21 days: 25 % of the total amount of the trip

20 to 8 days: 50 % of the total amount of the trip

7 to 2 days: 75 % of the total amount of the trip

less than 2 days: 90 % of the total amount of the trip

For all air tickets purchased in advance, at the request of the participant or due to the policy of airlines for certain types of tariffs, a cancellation fee of 100% of the price of the ticket will be invoiced, whatever the date of cancellation. Please note that cancellation insurance does not cover cancellation fees prior to 45 days before departure.

The cost of the assurance and the annual subscription cannot be reimbursed. No reimbursement will be offered if you have to cut your trip short for any reason, or if the group leader decides to exclude you from the trip because you are not up to the required level or if you fail to follow safety instructions.

If you find it impossible to come on the trip, you may suggest another person on the condition that he fulfils the same conditions and that we have not already made bookings in your name, for which payment will remain due. You must inform us by registered letter with proof of receipt between 7 and 15 days before departure.

On our part :

If we have to cancel a departure for reasons beyond our control, or due to lack of participants, we will offer you a range of alternative solutions at the price in force, or we will reimburse you in full. You will be informed 21 days at the latest before departure. No compensation will be paid.

INSURANCE

We cannot replace individual public liability insurance. You must have public liability insurance in order to take part in our trips. Similarly, we strongly recommend that you take out insurance to cover the cost of cancellation, loss or theft of luggage and early departure from the trip. It is compulsory to be covered for repatriation assistance and emergency rescue. Each participant has the option to take out a GENERALI insurance contract with SERAC that offers three options: . We will send you an extract of the general guarantee conditions before you register.

Insurance rates:

Cancellation + Repatriation/Rescue + early departure from the trip : 3% of the cost of the trip

Cancellation only : 2.50 % of the cost of the trip

Repatriation only : 1 % of the cost of the trip

It will not be possible to change this insurance once it has been taken out. If you do not wish to subscribe to our repatriation/rescue insurance, we will ask you to send us the contact details of your own insurer and the guarantees offered in his contract.

DISPUTES

Any complaints relating to the trip should be sent by registered letter with proof of receipt within one month of the return date.

SUMMARY OF INSURANCE COVER

GENERALI CANCELLATION 2,5 % of the cost of the trip (Only for individuals residing in mainland France / Monaco / Andorra / Belgium / Germany / Switzerland/ Italy / Spain / Luxembourg and England (excluding Wales, Scotland and Ireland)

Summary of guarantees :

SERIOUS ILLNESS – SERIOUS ACCIDENT or DEATH of yourself, your spouse or partner. Of your ascendants or descendants and / or those of your spouse, of your brothers, sisters, brothers-in-law, sisters-in-law, sons-in-law or daughters-in-law.

Serious illness – accident or death of your work replacement, subject to his name being mentioned when you registered for the trip

REDUNDANCY of yourself or your spouse, subject to the decision not being known when you booked your trip.

DESTRUCTION OF YOUR WORKING AND / OR PRIVATE PREMISES by more than 50% as a result of fire, explosion or flood damage.

A JOB OR TRAINING COURSE organised by your employment office on the condition that it begins before or during the trip.

INCLUDED IN THE CANCELLATION INSURANCE: luggage insurance. maximum 762.25 €

What we do not cover:

CANCELLATION caused by a person who is in hospital at the moment when you book the trip.

MENTAL ILLNESS including nervous depression not requiring a minimum of 5 days' hospitalisation at the time of the cancellation.

COUNTER INDICATION or FORGETTING A VACCINATION

ACCIDENTS as a result of practising one of the following sports: bobsleigh, **climbing**, skeleton, **mountain climbing**, competition luge, **all air sports** and those resulting from **participation in or training for matches or competitions.**

FAILURE TO PRESENT documents essential to the trip such as a passport, visa, travel ticket or vaccination book.

ILLNESSES or ACCIDENTS that were first observed or were the subject of a relapse, aggravation or hospitalisation between the date on which you purchased your trip and the date on which you took out this contract.

Plus exclusions on the grounds of 'force majeure'

- **Civil or foreign war, riot or popular uprising**
- **Voluntary participation of an insured person in riots or strikes**
- **Disintegration of an atomic nucleus or any irradiation originating from an energy source of a radioactive nature**
- **Alcoholism, drunkenness, the use of medicines, drugs or narcotics that are not medically prescribed**
- **Any intentional act that could involve the contract guarantee.**

THE AMOUNTS HELD WILL BE REIMBURSED WITHOUT EXCESS BY OUR CANCELLATION INSURANCE.

ASSISTANCE : EUROP ASSISTANCE 1% of the cost of the trip maximum duration of trip: 90 days

Guarantees:

SICKNESS / ACCIDENTS ASSISTANCE in the event of illness or injury

- The cost of sea or mountain search and rescue 3 812 € max.
 - Ambulance transport actual cost
 - Return of members of your family accompanying you (max. 2) or presence at the hospital: (1)
 - Accompaniment of children (2) return
 - Supplementary reimbursement of medical expenses & advance on hospital fees 30 490 €
- (USA / JAPON / CANADA / HONG KONG et SINGAPOUR)
excess 131 € - dental treatment limited to 153 € 76 225 €

DEATH ASSISTANCE

- Transport in the event of death actual costs
- Coffin expenses limited to 2 287 €
- Early return in the event of serious hospitalisation Or death of a member of your family (2).
- Return of members of your family accompanying the deceased (2).

TRAVEL ASSISTANCE

- Advance on bail abroad 15 245 €
- Advance on lawyers' fees abroad 3 049 €
- Early return in the event of damage to your home (2).
- Replacement driver
- Sending urgent messages
- Advance of funds in the event of the theft, loss or destruction of papers or your means of payment 2 287€

- (1) Return ticket and hotel expenses of 77 € a night for a maximum of 10 nights.
- (2) 1st class train ticket or economy air ticket

ASSISTANCE + CANCELLATION 3 % of the cost of the trip

- **GENERALI CANCELLATION INSURANCE guarantees + EUROP ASSISTANCE REPATRIATION INSURANCE guarantees +**
- **EARLY DEPARTURE FROM THE TRIP.** Based on a pro rata calculation of the services not used. N.B. the "early departure from the trip" guarantee is inseparable from the cancellation and assistance guarantees. For the early departure to be taken into consideration, the participant must have been repatriated by Europ Assistance or there must have been a death or hospitalisation in the family (transport, ski package and equipment hire not included)